

MLR TRIBAL SOLUTIONS

SYSTEM INTEGRATION AND REPLACEMENT SERVICES USE CASE

Overview

MLR Tribal Solutions, LLC provides Medicare-Like-Rate (MLR) claims processing and payment for Native American Health Departments. SharePoint quickly became inefficient and lacked integration into other business systems. TAP Innovations is a premier system integrator and launched a multi-phase approach to replace SharePoint and automate processes for billing, check processing and provider data access.

Business Challenge/Problem

Relying heavily on SharePoint caused manual tasks and excessive spreadsheet usage to manage member data and claims information. MLR business systems lacked integration and information remained siloed with limited access. MLR Tribal Solutions sought an integrated network to enable enterprise access to member claim payment and status information.

Digital Tools

TAP Innovations is a premier system integrator with cloud-based solutions that are affordable, quick to implement and easy to use. TAP Innovations completed phase 1 by replacing SharePoint and other non-integrated systems. MLR continued to perform manual tasks like financial reports and check processing, and **TAP Innovations quickly automated** those time-consuming and error-prone processes.

MLR gains the ability to:

- Access patient and provider NPI data
- Void, print and other claim check process
- Identify and match duplicate checks and records
- Capture clinical CPT codes
- Enhance claim image processing
- Access comprehensive reports

"The TAP Innovations team heard our frustrations and needs, and understood the vision we had and the direction we were trying to go."

Trish Armstrong
Director of Client Relations for MLR Tribal Solutions, LLC.



TAP Innovations Solutions

TAP Innovations is a premier systems integrator and customer implementations expert for HR, CRM, Financial, LMS, POS, and Healthcare (EMR and PM) software companies. Solutions are easily scalable and repeatable across multiple industries including franchises:



Bi-directional integrations



Bulk data loads to transfer historical data



Data transformations



Actionable Information through reporting & analytics



Data capture

Read more about the TAP Innovations and MLR business history [here](#).

"There was an immediate ROI because we were able to cut the SharePoint expense. Phase 2 has solved our manual processes like reports and generating weekly checks, which frees up resources and gives us a return on their time."

Trish Armstrong
Director of Client Relations for MLR Tribal Solutions, LLC.



Contact TAP Innovations today to get started on eliminating your Manual Efforts and Spreadsheets (MESS)!

Visit tapinnov.com to get started!



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About TAP Innovations

theAppPlace (TAP) Innovations is a premier system integrator that delivers cloud-based solutions for business Digital Transformation. TAP...THE Integrated TI Core automates manual processes and greatly reduces spreadsheet sprawl, actions data into information and performs intelligent content organization across people and entity enterprises. A growing set of TI Core Modules for CRM, Business Intelligence, Integrations, and more are web and mobile enabled and quick to fill data interoperability gaps with core business systems. TAP Innovations solutions have been implemented to streamline business processes for leading healthcare and financial management organizations as well as internal departments for companies from 50-15,000 employees and users.

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