

# MENTAL HEALTHCARE PROVIDER

## LEARNING MANAGEMENT SYSTEM INTEGRATION USE CASE

### Overview

A mental health provider onboards approximately 300 new healthcare technician professionals each month, equating to 9,600 staffing hours to align communications and tasks between the office manager, trainer and new employee. This client purchased a learning management suite to save employee onboarding cost and time. **The client will utilize the implementation and integration expertise of TAP Innovations with an objective to retain \$10,000 per month in employee time savings.**

### Business Challenge/Problem

Tasked with costly and inefficient onboarding of new hire employees, this mental health provider needed an LMS solution that could quickly automate manual HR tasks and processes. Knowing this investment would also require significant time in implementation and training, TAP Innovations was chosen to expedite the LMS implementation, manage the cross-system integration between Workday and Office 365 and provide expert advisory services for ongoing system performance.

### Digital Tools

**TAP Innovations provides integration solutions and digital tools to increase business efficiencies and generate an ROI savings of \$10,000 per month in employee onboarding costs.**

- Configure LMS based upon recommended best practices
- Build, test and deploy initial BT course in the LMS
- Train office managers and trainers
- Coordinate LMS, Workday, and Office 365 integration
- Configure scheduling of in-person training sessions
- Build testing/evaluations within the LMS based upon client-provided materials
- Provide continuing coordination & modification as needed





## TAP Innovations Solutions

TAP Innovations is a premier systems integrator and customer implementations expert for HR, CRM, Financial, LMS, POS, and Healthcare (EMR and PM) software companies. Solutions are easily scalable and repeatable across multiple industries, including franchises:



-  Bi-directional integrations
-  Data transformations
-  Data capture
-  Actionable Information
-  Custom application development
-  Easily scalable and repeatable

For more system integration and custom application use cases, visit our website at [tapinnov.com](http://tapinnov.com).



Contact TAP Innovations today to get started on eliminating your Manual Efforts and SpreadSheets (MESS)!

Visit [tapinnov.com](http://tapinnov.com) to get started!



### About TAP Innovations

theAppPlace (TAP) Innovations, certified by the Texas SBA® as a minority-owned business, delivers cloud-based solutions to eliminate Manual Efforts and SpreadSheets (MESS). TAP Innovations...THE Integrated Digital Toolbox automates manual processes and greatly reduces spreadsheet sprawl, actions data into information and performs intelligent content organization across people and entity enterprises. A growing set of Digital Tools for CRM, Business Intelligence, Integrations, and more are web and mobile enabled and quick to fill data interoperability gaps with core business systems. TAP Innovations solutions have been implemented to streamline business processes for leading healthcare and financial management organizations as well as internal departments for companies from 50-15,000 employees and users.



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