

# LONG-TERM CARE SERVICE PROVIDER

## HR SOFTWARE VENDOR INTEGRATION USE CASE

### Overview

A direct care service provider to the elder community and those with disabilities provides in-home care, residential services and self-directed supports. Administrators and supervisors lack an enterprise application to track and manage attendance records across employees and locations. **TAP Innovations is a premier system integrator developed an affordable and scalable application to manage employee attendance, plus global reporting and analytics for enterprise access to data!**

### Business Challenge/Problem

Employee attendance tracking for points and deductions is limited, manual and time-consuming for company supervisors. This company chose TAP Innovations to accelerate their HR software vendor launch quickly and affordably while solving their attendance data access and management challenges. A custom TAP Innovations application provides the ability to track and maintain any attendance related issues and points through system integration. Global reporting and analytics gives insight into employees by location, employment category and more!

### TAP Innovations Solution

TAP Innovations is an integration expert and in a matter of weeks, closed their system integration gap with digital tools and new customized and automated data processes.

- Customized database
- Automatic employee details retrieval through integration
- User category setup for administrators and supervisors
- Role security customization based on location and users
- Employee attendance tracking
- Customized automated frequency to pull employee data and demographics
- Reports and analytics across all employees and locations





## Key Digital Tools

TAP Innovations is a premier systems integrator and customer implementations expert for HR, CRM, Financial, LMS, POS, and Healthcare (EMR and PM) software companies. Solutions are easily scalable and repeatable across multiple industries including franchises:

-  Bi-directional integrations
-  Bulk data loads to transfer historical data
-  Data transformations
-  Actionable Information
-  Data capture
-  Easily scalable and repeatable across franchises

For more system integration use cases, visit our website [www.tapinnov.com/client-success](http://www.tapinnov.com/client-success).



Contact TAP Innovations today to get started on eliminating your Manual Efforts and SpreadSheets (MESS)!

Visit [tapinnov.com](http://tapinnov.com) to get started!



### About TAP Innovations

theAppPlace (TAP) Innovations delivers cloud-based solutions to eliminate Manual Efforts and SpreadSheets (MESS). TAP Innovations...THE Integrated Digital Toolbox automates manual processes and greatly reduces spreadsheet sprawl, actions data into information and performs intelligent content organization across people and entity enterprises. A growing set of Digital Tools for CRM, Business Intelligence, Integrations, and more are web and mobile enabled and quick to fill data interoperability gaps with core business systems. TAP Innovations solutions have been implemented to streamline business processes for leading healthcare and financial management organizations as well as internal departments for companies from 50-15,000 employees and users.



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