

ENVOY MANAGED SERVICES PARTNERSHIP OVERVIEW

PARTNERS IN IT OPERATIONS AND IMPLEMENTATIONS TO SCALE



Partnership Overview

Envoy Managed Services simplifies the complexity of managing IT operations. Envoy delivers a suite of managed IT services with a collaborative approach that empowers clients to deploy effective business and technology solutions that fit unique—and changing—requirements. Together, TAP Innovations and Envoy streamline technology decision making through trusted advisory and integration solutions.

Leaders in Managed Services



Nikole Dickman, CEO
Envoy Managed Services

Nikole has nearly 20 years of experience working with clients in an array of industries and is a key contributor at multiple points in a project life cycle. She understands first-hand how finance, IT, and operations must collaborate to operate optimally in order for business to thrive.

[Visit Nikole on LinkedIn.](#)



Jeffrey Wyatt, COO
Envoy Managed Services

Jeff provides technology vision, leadership, and management solutions to improve service delivery, business operations and efficiency for customers. He has over 20 years of experience in a diverse range of technology and business process solutions. Jeff is well-versed in managing teams, projects, and budgets over \$50 million.

[Visit Jeffrey on LinkedIn.](#)



John Ragsdale, Founder CEO
TAP Innovations

For 25 years John has provided technology leadership and developed vision and strategic plans to help organizations deliver large-scale project solutions. This enables any business of any size to benefit from better data and process management for their staff, customers, and partners through TAP Innovations.

[Visit John on LinkedIn.](#)

Making a Difference Today

TAP Innovations and Envoy Managed Services partner together to support businesses of any size and scale their technology systems and infrastructure. Customers benefit from process automation to save significant time and cost on resources to protect investments in business operations.

Automating the process of gathering production/usage data for a large energy industry manufacturer by integrating their chemical tank sensors.

"The decision to partner with TAP was an easy one – it felt like we were a team immediately as we brainstormed how to solve our clients' data issues together."

- Nikole Dickman, CEO, Envoy Managed Services






Strategic Solutions

Envoy Managed Services has a broad suite of services that range from connectivity and infrastructure to security and continuity services.

- Connectivity and Business Internet
- Cybersecurity Protection
- Cloud Services (Computing, Storage, and SaaS)
- Managed Services (Minimized Downtime)
- Professional Services
- Infrastructure

TAP Innovations Key Digital Tools

TAP Innovations is a premier system integrator across the fray and beyond with cloud-based solutions delivered in 2-8 weeks:

-  Bi-directional integrations
-  Data transformations
-  Data capture
-  Bulk data loads to transfer historical data
-  Actionable Information through reporting & analytics



817.349.2155

About Envoy Managed Services

Envoy Managed Services was founded to make IT work for businesses of all sizes, with a relationship-first approach that replaces complex, jargon-heavy dialogue with straightforward conversations about the nuanced needs of our clients. Our team comes from a diversity of backgrounds across the technology services landscape, united with the shared goal of ensuring tomorrow is productive and profitable for all we serve. From connectivity and infrastructure to security and continuity services that protect you on your worst days, our expanded expertise provides peace of mind for business leaders focused on tomorrow's growth. With profitability top-of-mind and a steadfast dedication to ensuring IT isn't complicated, we truly address the totality of the IT lifecycle with both proactive and reactive support.

Visit envoymanagementservices.com to learn more.



972.842.4554

About TAP Innovations

theAppPlace (TAP) Innovations, a minority-owned business, delivers cloud-based solutions to eliminate Manual Efforts and Spreadsheets (MESS). TAP Innovations...THE Integrated Digital Toolbox™ automates manual processes and greatly reduces spreadsheet sprawl, actions data into information, and performs intelligent content organization across people and entity enterprises. A growing set of Digital Tools for CRM, Business Intelligence, Integrations, and more are web and mobile-enabled and quick to fill data interoperability gaps with core business systems. TAP Innovations is the preferred integration partner for Paycor customers. TAP Innovations solutions have been implemented to streamline business processes for leading organizations with 50-15,000 employees and users in the following industries: Restaurant/Franchise Groups, Healthcare (Pediatric, Social Services, Home Health, Senior Services, EyeCare), Construction, Oil & Gas, HCM (Human Capital Mgmt)/HR, Local Government, Photography, Storage Facilities, Retail/Car Care, Retail/Entertainment, Native American Tribes, Landscaping, Security/Protection Services, Staff/Recruiting, Managed Service Providers (MSP), Marketing, Building Maintenance, Financial Services, and more

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