

DIGITALBLUE SOFTWARE AND TAP INNOVATIONS PARTNERSHIP

TRIBAL PORTAL USE CASE

Overview

The Kickapoo Tribe of Oklahoma is a Tribal Government Organization. Assistance for members often comes from housing, scholarship opportunities, child welfare and job opportunities that are provided through tribal and federal programs. Managing member applications is currently manual and labor-intensive, and lacks technical efficiencies to enter, submit and track application statuses. **In partnership with DigitalBlue Software, LLC, the Kickapoo Tribe of Oklahoma will launch a custom application to transition from paper-based processes to digital record keeping and electronic transmission of information.**

Business Challenge/Problem

The Kickapoo Tribe of Oklahoma lacks a centralized and digital platform to manage tribal member information and enable access to their personal data and records. Submitting assistance applications for tribal and federal programs like Tribal General Assistance, Federal General Assistance, Low-Income Home Energy Assistance Programs and School Clothing Allowance Programs is manual, error-prone and time consuming.

Transferring paper-based applications to an online platform will also create a digital space to engage tribal members, present community updates and improve access to critical local and federal information.

Key Digital Tools

TAP Innovations and DigitalBlue Software provided technical resources and digital tools to develop the Kickapoo Tribal Portal, a social services portal to help tribal members determine eligible services, apply for those services and track application status updates. The tribal portal brings efficiencies and peace-of-mind to the application process with real-time access to information.

TAP Custom Application solutions will simplify the complex government application process for tribe members. The portal provides a centralized online location to engage the tribal community with news, updates and other relevant content for connecting members across the region.

Components of the portal include:

- Tribal community engagement
- Member profiles and directories
- Application tracking for Tribal General assistance (TGA), Federal General Assistance (FGA), Low-Income Home Energy Assistance Programs (LIHEAP), School Clothing Allowance Program
- Reports and analytics
- administrative security and user controls
- Payment and financial data tracking
- Content and document uploads
- Dashboards for social services
- Onsite training and ongoing support



TAP Innovations' Solution

TAP Innovations removes reliance on spreadsheets to improve workflows and payment accuracies, ultimately improving recordkeeping, insight into global financials and employee satisfaction. Thousands of users utilize TAP Innovations digital tools and solutions daily.



-  Bi-directional integrations
-  Bulk data loads to transfer historical data
-  Data transformations
-  Actionable Information
-  Data capture
-  Custom application development

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About TAP Innovations

theAppPlace (TAP) Innovations delivers cloud-based solutions to eliminate Manual Efforts and Spreadsheets (MESS). TAP Innovations...THE Integrated Digital Toolbox automates manual processes and greatly reduces spreadsheet sprawl, actions data into information and performs intelligent content organization across people and entity enterprises. A growing set of Digital Tools for CRM, Business Intelligence, Integrations, and more are web and mobile enabled and quick to fill data interoperability gaps with core business systems. TAP Innovations solutions have been implemented to streamline business processes for leading healthcare and financial management organizations as well as internal departments for companies from 50-15,000 employees and users.

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