

# DIGITALBLUE SOFTWARE *and* TAP INNOVATIONS

## TRIBAL PORTAL USE CASE

### Overview

Managing financial information and tribal member applications is manual and labor-intensive for the Kickapoo Tribe of Oklahoma. A centralized technology infrastructure will help tribal leaders unite the community, communicate openly and secure tribal information in a protected, safe and accessible digital location. **In partnership with DigitalBlue Software, LLC, the Kickapoo Tribe of Oklahoma launched a custom application to transition from paper-based processes to digital record keeping which helps their tribe manage federal programs and tribal income more efficiently.**

### Business Challenge/Problem

Federal services for tribes often do not include sophisticated tools to engage the whole tribal community and are missing the robust ability to secure a tribe's information from cyber or malware attacks. The Kickapoo Tribe of Oklahoma turned to DigitalBlue Software and TAP Innovations to transfer paper-based applications to an online platform and create a digital space to engage tribal members and improve access to critical local and federal information.

### Digital Tools

Tribes turn to TAP Innovations and DigitalBlue to manage their federal dollars more efficiently. Many tribes depend on federal resources for technology infrastructure and cyber security, and our approach helps tribal members modernize their operations. Technical resources and digital tools offer a social services portal to Kickapoo and others to:

- Simplify the complex government application process for tribe members
- Help tribal members determine eligible services, apply for services and track application status updates
- Provide a centralized online location to engage their community with news, updates and other relevant content for connecting members

Components of the portal include:

- **Management of federal income**
- **Tribal community engagement**
- **Member profiles and directories**
- **Application tracking** for Tribal General Assistance (TGA), Federal General Assistance (FGA), Low-Income Home Energy Assistance Programs (LIHEAP), School Clothing Allowance Program
- **Reports and analytics**
- **Administrative security and user controls**
- **Payment and financial data tracking**
- **Content and document uploads**
- **Dashboards for social services**
- **Onsite training and ongoing support**





## TAP Innovations Solutions

TAP Innovations removes reliance on spreadsheets to improve workflows and payment accuracies, ultimately improving recordkeeping, insight into global financials and employee satisfaction. Thousands of users utilize TAP Innovations digital tools and solutions daily.



- Bi-directional integrations
- Data transformations
- Data capture
- Bulk data loads to transfer historical data
- Actionable Information through reporting & analytics
- Custom application development

Customers benefit from the simplicity of implementations, deliverables and speed to market with affordable solutions! Visit [tapinnov.com](http://tapinnov.com) to get started!

*“TAP Innovations is an outstanding partner for our tribal customers. We can count on their affordable tools and exceptional service to modernize processes and connect tribal communities across the country.”*



**Contact TAP Innovations today to get started on eliminating your Manual Efforts and Spreadsheets (MESS)!**

**Visit [tapinnov.com](http://tapinnov.com) to get started!**



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### About TAP Innovations

theAppPlace (TAP) Innovations is a premier system integrator that delivers cloud-based solutions for business Digital Transformation. TAP...THE Integrated TI Core automates manual processes and greatly reduces spreadsheet sprawl, actions data into information and performs intelligent content organization across people and entity enterprises. A growing set of TI Core Modules for CRM, Business Intelligence, Integrations, and more are web and mobile enabled and quick to fill data interoperability gaps with core business systems. TAP Innovations solutions have been implemented to streamline business processes for leading healthcare and financial management organizations as well as internal departments for companies from 50-15,000 employees and users.

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