

AFRICAN DIASPORA COUNCIL

MICROSOFT OFFICE 365 CONSULTING USE CASE

Overview

The African Diaspora Council Inc. (ADC Inc.) is a Public Institution established to mobilize Africans in the Diaspora into a united body, a social advocacy institution that offers: Educational, Financial, Social Advocacy Services. ADC, Inc. enlisted TAP Innovations to provide Microsoft Office 365 services as needed for nearly a dozen Office 365 users. Resource and training support services will accelerate the launch and usability of the Microsoft 365 suite for ADC, Inc. and streamline their business operations.

Business Challenge/Problem

ADC, Inc. signed Office 365 for business management and operations purposes. Team members needed to collaborate real-time through Teams and other applications. Not ready to fill a full or part time position for consulting and support, ADC, Inc. sought a technology partner who could provide affordable and timely support services to solve their technology training and service gaps.

Consulting Services ROI

Training and support by TAP Innovations improves user workflows with the right technical education and setup of their business systems. Reliable and affordable technology resources work efficiently to support the client's needs and fill in without having to invest in a full or part time employee.





TAP Innovations' Consulting Solutions

TAP Innovations is a premier system integrator and technology expert, offering consulting and support services to increase the usability and efficiency of business systems including Office 365. TAP Innovations' consulting services will align the right technical resource to the unique challenge of each support ticket.



Office 365 Suite Support:

Secure, Support, Maintain, Training



Email / Outlook:

Teams/Meetings, PowerPoint, Etc



Email Signatures:

Create uniformed signatures for all employees, including links to their donation URL



Share Folder:

Train Administration



Contact TAP Innovations today to get started on eliminating your Manual Efforts and SpreadSheets (MESS)!

Visit tapinnov.com to get started!



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About TAP Innovations

theAppPlace (TAP) Innovations delivers cloud-based solutions to eliminate Manual Efforts and SpreadSheets (MESS). TAP Innovations...THE Integrated Digital Toolbox automates manual processes and greatly reduces spreadsheet sprawl, actions data into information and performs intelligent content organization across people and entity enterprises. A growing set of Digital Tools for CRM, Business Intelligence, Integrations, and more are web and mobile enabled and quick to fill data interoperability gaps with core business systems. TAP Innovations solutions have been implemented to streamline business processes for leading healthcare and financial management organizations as well as internal departments for companies from 50-15,000 employees and users.

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