

Privacy Policy

<https://tapinnov.com> | security@tapinnov.com

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The following table provides a quick summary of our privacy practices. Please read the full Privacy Policy below for complete details.

What We Collect	Identifiers, employment records, financial data, tax information, system login IDs, IP addresses, and usage metadata collected for data migration and integration services.
How We Use It	To deliver contracted software integration, data migration, payroll processing, analytics services, and to maintain security and audit logs.
Do We Sell Your Data?	No. TAP Innovations, LLC does not sell personal information to third parties.
Who Sees Your Data?	Only authorized personnel with role-based access. Azure is our CSP, No data is shared for marketing purposes.
How Long We Keep It	Generally up to one year post-engagement. Deletion requests are fulfilled within 90 days of DSAR approval.
Your Rights	Access, correction, deletion, and portability rights. Contact security@tapinnov.com for all privacy requests.
Data Security	AES-256 encryption at rest, TLS 1.2+ in transit, Azure RBAC, MFA, Azure Key Vault, and continuous security monitoring.
Children	Services are not directed at individuals under 18.

1. Introduction

TAP Innovations, LLC ("TAP Innovations," "we," "us," or "our") is a software integration, analytics, and data migration company headquartered at 6210 N Belt Line Rd #150, Irving, TX 75063, United States. We are committed to protecting the privacy and security of personal information that we process on behalf of our clients and their employees in connection with our services.

This Privacy Policy describes how TAP Innovations collects, uses, stores, shares, and protects personal information when you visit our website at <https://tapinnov.com> or engage with our software integration, analytics, data migration, and related SaaS solutions (collectively, the "Services").

We operate primarily as a data processor on behalf of our business clients ("Controllers") and, in limited circumstances, as a data controller in our own right. This notice addresses both roles where applicable.

By using our Services or providing us with personal information, you acknowledge that you have read and understood this Privacy Policy.

2. Scope of This Privacy Policy

This Privacy Policy applies to:

- Personal information collected through the TAP Innovations website (<https://tapinnov.com>) and associated digital properties;
- Personal information processed by TAP Innovations in connection with the delivery of our data migration, software integration, analytics, and IT services;
- Information about prospective clients, vendors, and business contacts; and

- Employee and end-user personal data that our clients entrust to us for processing as part of our service engagements (including HR, payroll, and related records).

This Privacy Policy does not apply to:

- Third-party websites or services that may be linked from our website;
- Personal information processed solely by our clients as data controllers under their own Privacy Policies; or
- Anonymous or aggregated data that cannot reasonably identify an individual.

TAP Innovations currently provides Services nationwide within the United States. We do not actively target users outside the United States at this time. However, applicable provisions of GDPR, HIPAA, the Texas Data Privacy and Security Act ("TDPISA"), and ISO 27701 are integrated into our practices as described below.

3. Information We Collect

TAP Innovations collects personal information in the course of providing services to its business clients and their employees. We only process data necessary for the specified service purpose.

3.1 Personal Data (Provided by Clients or Their Employees)

We collect the following categories of personal data primarily through direct engagement with our clients' HR, payroll, and enterprise systems:

Identifiers

- Employee name, employee ID, email address
- Contact number and postal address
- Account name and user ID (system login IDs; passwords are never stored in plain text)

Employment and Professional Information

- Employee role, department, and title
- Compensation, attendance records, and timesheets
- Employment history and HR records (for migration and integration purposes)

Financial Information

- Bank account details and salary payment information
- Tax deductions and financial liabilities

Records Information

- Employment contracts and personnel files
- Tax forms (including W-2, W-3, Form 941, Form 940)
- Benefits, deductions, and garnishment information

3.2 Sensitive Data

In the course of payroll migration and tax-related service engagements, TAP Innovations may process the following categories of sensitive personal data on behalf of its clients:

- Tax identifiers, including Social Security Numbers (SSNs) or equivalent government-issued identifiers
- Income details and tax return information
- Health insurance and benefits-related information (where provided by client HR systems)

Such sensitive data is processed exclusively as a data processor under explicit instruction from the data controller (our client). TAP Innovations does not use sensitive data for any secondary purpose, and access is strictly controlled as described in Section 8 (Data Security Measures).

HIPAA Consideration: Where our services involve the processing of Protected Health Information (PHI) as defined under the Health Insurance Portability and Accountability Act (HIPAA), TAP Innovations operates as a Business Associate and enters into appropriate Business Associate Agreements (BAAs) with covered entities.

3.3 Automatically Collected Data

When you visit <https://tapinnov.com> or use our web-based services, we automatically collect certain technical information:

- IP address and approximate geographic location based on IP
- System logs and usage metadata
- Browser type and operating system
- Pages visited, session duration, and referring URL

This information is collected automatically via system logs and is used solely for security monitoring and audit logging purposes. It is not shared with third parties.

4. How We Use Information

TAP Innovations uses personal information only for the purposes for which it was collected or as otherwise described in this Privacy Policy. The primary purposes of our data processing activities include:

- **Service Delivery:** To perform data migration, software integration, payroll processing, analytics, and related IT services as contracted by our clients.
- **Payroll and HR Processing:** To process employment records, compensation, tax forms, benefits, and related data on behalf of employer-clients.
- **Authentication and Access Management:** To provide secure system access through Role-Based Access Control (RBAC) and Multi-Factor Authentication (MFA).
- **Security and Audit:** To monitor system usage, maintain audit logs, detect unauthorized access, and respond to security incidents.
- **Compliance:** To fulfill legal, regulatory, and contractual obligations, including applicable IRS reporting requirements and data protection laws.
- **Client Communication:** To respond to inquiries, support requests, and to communicate service-related updates. Contact information such as name and email may be used to follow up via phone or email for sales and account management purposes.
- **Service Improvement:** To analyze aggregated, anonymized usage patterns for the purpose of improving our platform and services.

- Automated Decision-Making Clarification: TAP Innovations does not currently use personal data for automated decision-making or profiling that produces legal effects

TAP Innovations does not use personal data for advertising purposes, does not sell personal information, and does not use personal data to create consumer profiles for behavioral marketing.

5. Legal Basis for Processing

TAP Innovations processes personal data on one or more of the following legal bases, depending on the nature of the processing activity:

Contract Performance

Processing is necessary for the performance of a contract with our business clients, including the delivery of data migration, payroll processing, and software integration services.

Legitimate Interests

Processing is necessary for our legitimate business interests, including maintaining service security, detecting fraud, and improving our platform, provided such interests are not overridden by the rights of data subjects.

Legal Obligation

Processing is necessary to comply with applicable legal obligations, including tax reporting, employment law compliance, and responding to lawful government requests.

Consent

Where required by law, and in particular for any optional marketing communications, we will obtain explicit consent prior to processing. Consent may be withdrawn at any time by contacting security@tapinnov.com.

Controller Instructions (Processor Role)

In our capacity as a data processor, we process personal data only pursuant to documented instructions from the data controller (our client). We do not process controller-provided personal data for any purpose beyond what is specified in the applicable services agreement or data processing addendum.

6. How We Share Information

TAP Innovations does not sell personal information. We do not share personal data with third parties for their independent marketing or commercial purposes. We may share personal information in the following limited circumstances:

6.1 Azure

We use Azure as our CSP. Contact information (such as name, company, and email) provided by prospective or current clients may be stored in Azure cloud

6.2 Legal and Regulatory Disclosure

We may disclose personal information where required to:

- Comply with applicable laws, regulations, court orders, or valid legal process from governmental authorities;
- Protect the rights, property, or safety of TAP Innovations, its clients, or the public;
- Investigate, prevent, or address suspected fraud, security incidents, or violations of our Terms of Service; or
- Respond to regulatory examinations, audits, or enforcement actions.

6.3 Business Transfers

In the event of a merger, acquisition, corporate restructuring, or sale of all or substantially all of our assets, personal data we hold may be transferred to the acquiring entity, subject to confidentiality obligations and continued compliance with this Privacy Policy. Affected individuals will be notified as required by applicable law.

6.4 No Other Third-Party Sharing

As of the effective date of this Notice, TAP Innovations does not share personal information with any other third-party vendors, service providers, advertising networks, data brokers, or strategic partners. Reports provided to any party contain only anonymized or aggregated data.

7. Data Retention

TAP Innovations retains personal information only for as long as necessary to fulfill the purposes for which it was collected, or as required by applicable law or contract.

- **Active Engagement Data:** Personal data processed in connection with active service engagements is generally retained for a period of up to one (1) year following the conclusion of the engagement, unless a longer period is required by law or agreed upon by contract.
- **Tax and Financial Records:** Records containing tax identifiers, payroll data, and related financial information may be retained for up to seven (7) years to comply with IRS recordkeeping requirements.
- **Audit Logs:** System access logs and security audit records are retained in accordance with our security monitoring requirements, generally for a minimum of twelve (12) months.
- **Data Subject Access Requests (DSARs):** Logs of all DSARs (access, correction, deletion, and portability requests) are maintained for legal and accountability purposes.

7.1 Data Deletion

When personal data is no longer required, TAP Innovations securely purges or anonymizes it from our systems. Upon receiving a valid and approved deletion request, we will complete the deletion process within ninety (90) days of approval. Some data may be retained in anonymized form for aggregate analytics or required by law to be retained beyond this period.

Upon termination of a client contract, client data is returned or deleted in accordance with the terms of the applicable services agreement.

8. Data Security Measures

TAP Innovations takes data security seriously and has implemented a comprehensive set of administrative, technical, and organizational safeguards to protect personal information from unauthorized access, disclosure, alteration, or destruction.

8.1 Technical Safeguards

- Encryption at Rest: All data stored in our systems is encrypted using AES-256 encryption.
- Encryption in Transit: All data transmitted between systems is protected using TLS 1.2 or higher.
- Cloud Infrastructure Security: Data is hosted on Microsoft Azure. Infrastructure security includes Azure Firewall, Network Security Groups (NSGs), and private endpoints.
- Access Controls: Access to systems is managed through Azure Role-Based Access Control (RBAC) and enforced with Multi-Factor Authentication (MFA).
- Key Management: Sensitive PII is protected using Azure Key Vault for encryption key management.
- Data Masking: Data masking and secure storage mechanisms are applied where applicable.
- Monitoring and Detection: Continuous security monitoring is enabled via Azure Security Center and Microsoft Sentinel. Database audit logs are maintained for all access to sensitive data.

8.2 Administrative Safeguards

- Access to personal information is restricted to authorized personnel only, on a need-to-know basis consistent with the principle of least privilege.
- All database access is enforced through RBAC, ensuring that individuals can only access the data categories required by their role.
- Employees and contractors with access to personal data are subject to confidentiality obligations.
- A Data Subject Access Request (DSAR) process is in place, and all requests are logged and tracked.

8.3 Incident Response

In the event of a data security incident, TAP Innovations will take prompt corrective action and notify affected clients and, where required by law, affected individuals and relevant regulatory authorities within applicable timeframes.

Data Breach Notification Timeline: We notify affected parties without undue delay and not later than 72 hours for Privacy-related data, or within 60 days for HIPAA-regulated data.

SOC 2 Alignment: TAP Innovations' security practices are designed to align with the Security, Availability, Confidentiality, and Privacy Trust Service Criteria of the SOC 2 framework. Our use of RBAC, encryption, audit logging, and continuous monitoring reflects these principles.

9. International Data Transfers

TAP Innovations is a U.S.-based company, and all personal data we process is currently stored and processed within the United States on Microsoft Azure infrastructure. We do not transfer personal data outside of the United States in the ordinary course of our operations.

Should our business operations expand to involve international data transfers in the future, we will ensure that any such transfers comply with applicable data protection law, including, where applicable, the GDPR requirements for transfers to third countries (e.g., Standard Contractual Clauses, adequacy decisions, or other appropriate safeguards). This Privacy Policy will be updated accordingly.

GDPR Note: For any EU/EEA data subjects whose personal data may be processed by TAP Innovations in connection with cross-border service engagements, we will implement the requisite GDPR-compliant transfer mechanisms prior to processing.

10. Your Privacy Rights

TAP Innovations respects your rights over your personal information. The rights available to you may vary depending on your jurisdiction. To exercise any of the rights described below, please submit a written request to security@tapinnov.com. We will respond within the timeframes required by applicable law and will verify your identity before processing any request.

10.1 GDPR Rights (EU/EEA Residents)

Where GDPR applies to our processing activities, you have the following rights:

- Right of Access (Art. 15): Request a copy of the personal data we hold about you.
- Right to Rectification (Art. 16): Request correction of inaccurate or incomplete personal data.
- Right to Erasure / Right to be Forgotten (Art. 17): Request deletion of your personal data, subject to applicable legal exceptions.
- Right to Restriction of Processing (Art. 18): Request that we limit the processing of your personal data in certain circumstances.
- Right to Data Portability (Art. 20): Receive your data in a structured, commonly used, and machine-readable format.
- Right to Object (Art. 21): Object to processing based on legitimate interests or for direct marketing purposes.
- Right Not to Be Subject to Automated Decision-Making (Art. 22): Not to be subjected to decisions based solely on automated processing that produce significant legal or similarly significant effects.

To exercise GDPR rights, please contact: security@tapinnov.com. We will respond within 30 calendar days of receipt of a verified request.

10.2 Texas Data Privacy and Security Act (TDPSA) Rights

TAP Innovations is headquartered in Texas and is committed to compliance with the Texas Data Privacy and Security Act. Texas residents have the following rights:

- Right to Know: Confirm whether we are processing your personal data and request access to that data.
- Right to Correct: Request correction of inaccuracies in your personal data.
- Right to Delete: Request deletion of personal data you have provided or that we have collected about you.
- Right to Data Portability: Obtain a copy of your personal data in a portable format, to the extent technically feasible.
- Right to Opt Out: Opt out of the processing of personal data for the purposes of targeted advertising, the sale of personal data, or profiling in furtherance of decisions that produce legal or similarly significant effects. (Note: TAP Innovations does not sell personal data or conduct targeted advertising.)

To submit a Texas privacy rights request, contact: security@tapinnov.com. We will respond within 45 days of receipt, with a possible 45-day extension if reasonably necessary. We will not discriminate against you for exercising your privacy rights.

If your appeal of our response is denied, you may contact the Texas Attorney General at <https://www.texasattorneygeneral.gov> to submit a complaint.

10.3 HIPAA Rights and Considerations

To the extent TAP Innovations processes Protected Health Information (PHI) in its capacity as a Business Associate under HIPAA, individuals have the rights provided under HIPAA with respect to that information, which are exercisable through the relevant Covered Entity (our client). These rights include:

- Right of access to PHI maintained by the Covered Entity;
- Right to request amendments to PHI;
- Right to an accounting of disclosures; and
- Right to request restrictions on certain uses and disclosures.

TAP Innovations will cooperate with Covered Entities to facilitate the exercise of individual HIPAA rights as required under applicable Business Associate Agreements. All PHI is processed solely in accordance with the terms of applicable BAAs.

10.4 SOC 2 Privacy Trust Services Criteria

TAP Innovations' data processing practices are designed to align with the Privacy criteria of the SOC 2 Trust Services framework, which includes commitments to:

- Notice and Communication: Providing clear notice regarding the collection, use, and disclosure of personal information.
- Choice and Consent: Obtaining consent where required and respecting data subject choices.
- Collection: Limiting the collection of personal information to that which is necessary for the identified purpose.
- Use, Retention, and Disposal: Using and retaining personal information only as described in this Notice and disposing of it securely when no longer needed.
- Access: Providing data subjects with access to their information and procedures to correct inaccuracies.
- Disclosure to Third Parties: Disclosing personal information to third parties only as described in this Notice.
- Security: Protecting personal information from unauthorized access, disclosure, modification, or destruction.

11. Cookies and Tracking Technologies

TAP Innovations uses cookies and similar technologies on its website. Cookies are small data files stored on your device that help us operate and improve our platform.

11.1 Types of Cookies We Use

- Strictly Necessary Cookies: Required for the operation of our website, including session management and authentication. These cannot be disabled without affecting the functionality of the Services.
- Analytics Cookies: Used to collect information about how visitors interact with our website (e.g., pages visited, time on site) for the purpose of usage monitoring and service improvement. This data is aggregated and anonymized where possible.
- Functionality Cookies: Used to remember your preferences and settings to improve your experience.

We do not use marketing cookies or allow third-party advertising cookies on our Services.

11.2 Cookie Management

You may manage or disable cookies through your browser settings. Please note that disabling certain cookies may affect the functionality of our website or services. Most browsers allow you to:

- View and delete cookies stored on your device;
- Block all cookies or third-party cookies; and
- Accept or reject cookies on a site-by-site basis.
- "Do Not Track" (DNT) Disclosure

Global Privacy Controls (GPC): As of the effective date of this Notice, our website does not automatically respond to GPC signals. We are evaluating our obligations under applicable state laws and will update this Notice accordingly. In the interim, you may opt out of non-essential cookies by adjusting your browser settings or by contacting security@tapinnov.com.

12. Third-Party Links and Services

Our website and services may contain links to third-party websites or services, including Zoho (our CRM platform). TAP Innovations is not responsible for the privacy practices of such third parties and this Privacy Policy does not apply to their data practices.

We encourage you to review the Privacy Policies of any third-party websites or services you visit or use. The inclusion of a link on our website does not imply our endorsement of the third party's privacy practices.

When you interact with Zoho-powered forms or portals on our website, the information you submit may be processed by Zoho in accordance with their own privacy policy. We maintain data processing restrictions with Zoho to limit the use of any shared information to the provision of CRM services to TAP Innovations.

13. Children's Privacy

The Services provided by TAP Innovations are not directed to, and we do not knowingly collect personal information from, individuals under the age of 18. Our Services are designed for and marketed to businesses and their adult employees.

If we become aware that we have inadvertently collected personal information from a minor without appropriate parental or guardian consent, we will take prompt steps to delete such information from our records. If you believe we may have collected information from a minor, please contact us at security@tapinnov.com.

14. Changes to This Privacy Policy

TAP Innovations reserves the right to update or modify this Privacy Policy at any time to reflect changes in our data practices, applicable law, or business operations. When we make material changes to this Notice, we will:

- Post the updated Privacy Policy on our website at <https://tapinnov.com> with a revised "Effective Date";
- Update the version number of the document; and
- Where required by applicable law or where changes are material, provide additional notice (e.g., via email communication to registered clients or a prominent notice on our website).

We encourage you to review this Privacy Policy periodically to stay informed about how we protect your personal information. Your continued use of our Services following the posting of changes constitutes your acceptance of the updated Notice.

15. Contact Information

If you have any questions, concerns, or requests regarding this Privacy Policy, our data practices, or the exercise of your privacy rights, please contact us using the information below:

Company	TAP Innovations, LLC
Privacy Contact	John Ragsdale
Privacy Email	security@tapinnov.com
Website	https://tapinnov.com
Headquarters	6210 N Belt Line Rd #150, Irving, TX 75063
Mailing Address	539 W Commerce St, #249, Dallas, TX 75208
DSAR Process	Submit a written request to security@tapinnov.com. Include your full name, a description of your request, and sufficient information to verify your identity. We aim to respond within 45–60 days.
Response Time	30 days (GDPR) 45 days (TDPSA, extendable by 45 days), 60 days to HIPAA

REGIONAL ADDENDA

Addendum A – Texas Residents (TDPSA)

This Addendum supplements our Privacy Policy for residents of Texas and is provided in compliance with the Texas Data Privacy and Security Act (TDPSA), effective July 1, 2024.

In addition to the rights described in Section 10.2 above, Texas residents should note the following:

- **Sensitive Data:** We collect sensitive data (as defined by TDPSA), including precise geolocation (if applicable), financial data, and tax identifiers. We process this data only as a data processor under instruction from our business clients.
- **Sale of Personal Data:** TAP Innovations does not sell personal data as defined under TDPSA.
- **Targeted Advertising:** TAP Innovations does not engage in targeted advertising.
- **Profiling:** TAP Innovations does not engage in profiling that produces legal or similarly significant effects on individuals.
- **Appeal Rights:** If you submit a privacy rights request and are dissatisfied with our response, you may appeal by contacting security@tapinnov.com with the subject line "Privacy Rights Appeal." We will respond within 60 days. If your appeal is denied, you may submit a complaint to the Texas Attorney General.

Addendum B – GDPR (EU/EEA Data Subjects)

This Addendum is provided to EU/EEA residents pursuant to the General Data Protection Regulation (GDPR). While TAP Innovations' Services are currently U.S.-focused, this section governs the processing of personal data of EU/EEA individuals to the extent such data is processed by us.

- TAP Innovations acts as a data controller for its own client, vendor, and business contact information. When processing personal data on behalf of our clients to deliver our services, TAP Innovations acts as a data processor. In each instance, we fulfill the obligations applicable to our role under GDPR.

- Data Protection Officer (DPO): TAP Innovations has not formally designated a DPO at this time. Privacy inquiries should be directed to security@tapinnov.com.
- Supervisory Authority: EU/EEA residents have the right to lodge a complaint with their local data protection supervisory authority.
- Transfers: All personal data is currently processed in the United States. Where GDPR applies, we will implement appropriate transfer safeguards (e.g., Standard Contractual Clauses) prior to processing.

Addendum C – HIPAA Business Associate Obligations

Where TAP Innovations processes Protected Health Information (PHI) or Electronic Protected Health Information (ePHI) in connection with its services to HIPAA Covered Entities:

- TAP Innovations acts solely as a Business Associate and will execute a Business Associate Agreement (BAA) with each applicable Covered Entity.
- PHI will only be used or disclosed as permitted under the applicable BAA and HIPAA.
- Appropriate administrative, physical, and technical safeguards are implemented as required by the HIPAA Security Rule.
- Any breach of unsecured PHI will be reported to the applicable Covered Entity in accordance with the HIPAA Breach Notification Rule (45 CFR Part 164, Subpart D).