



Streamlining Tribal Healthcare:

How TAP Innovations Transformed MLR's Claims Processing

Picture managing claims processing and payment data for numerous Native American Health Departments across the United States.

MLR Tribal Solutions, LLC faced this daunting challenge, juggling member data, claims information, and provider data for over a dozen tribes. Burdened with inefficiencies and integration issues due to their reliance on SharePoint, MLR needed a breakthrough. Enter TAP Innovations: the system integrator that turned MLR's struggles into seamless success, making it feel like 'A Whole New World'. TAP launched a multi-phase approach, replacing SharePoint with a custom application that automated billing, check processing, and provided seamless provider data access. The transformation enabled MLR to achieve a fully integrated environment, offering enterprise access to member claim payment and status information.

Here's what Trish Armstrong, Director of Client Relations at MLR Tribal Solutions, LLC, had to say about her experience with TAP:

"The TAP Innovations team heard our frustrations and needs, and understood the vision we had and the direction we were trying to go."

For Technology Advisors seeking additional revenue streams, partnering with TAP Innovations is a no-brainer. MLR's Technology Advisor initiated this transformation by simply referring us, earning a one-time commission of **\$15,000+** and an ongoing **\$300** recurring monthly. Now in its 27th phase, the project continues to grow and succeed. Turn inefficiencies into opportunities and watch the dollars roll in with TAP Innovations!

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